



Hotel Park Inn by Radisson in Kaunas, Lithuania

ABOUT THE CLIENT

Hotel Park Inn by Radisson is city centre hotel in Kaunas, Lithuania with 151 standard class rooms and 55 business and family rooms together with restaurant, bar and 8 meeting rooms

CHALLENGES

- To install and implement new system and replace the old PBX system

PRODUCTS, SOLUTIONS AND SERVICES

- Alcatel-Lucent Omni PCX Enterprise Communication Server

BUSINESS AND TECHNICAL BENEFITS

- A modern telecommunication system that is centrally manageable and monitored, as well as ensures a centralised tariff for the entire telecommunication network
- Integration with the hotel property management system Fidelio was done without any problem
- This voice communication server allows to provide highly efficient services for customers
- By modifying the needs of businesses, the system can be flexibly adjusted
- Competitive prices and quality proportion. Optimal costs for the system's maintenance and modernisation

PROJECT

- Deal implemented: 2016
- Business partner: Adventus Solutions

CLIENT PROFILE

- Location: Lithuania
- Industry: Hotel
- Number of users: 300

"We were looking for a voice communications system that meets industry standards, would provide considerable cost benefits today and allow us to upgrade in the future, without the need to replace the entire network infrastructure. We chose solution by Alcatel-Lucent Enterprise because its equipment provides feature rich technology that is easy to implement, scalable and flexible. Additionally, we found that the technical support and services offered by manufacturer's certified partner Adventus Solutions were outstanding. I am pleased to say that we became partners with Adventus Solutions company, because they understand our needs, offer highly-qualified specialists and provide professional services and maintenance."

Haris Senkus, Chief Engineer